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WebSan Solutions Inc.

Project Success Story: Enhancing Operations for a Leading Pharmacy Chain



Industry

Pharmacy Retail

Background

A well-established pharmacy chain, with over 65 subsidiaries, faced challenges with their existing Dynamics GP environment. As their business expanded, they required a more robust, cloud-based solution to improve performance, financial controls, and accessibility across their enterprise. The pharmacy chain chose to migrate to Dynamics 365 Business Central to meet these growing needs.

Challenges

- Performance bottlenecks with their current ERP system, especially when managing multiple companies.
- Limited accessibility for remote employees.
- Inadequate financial reporting capabilities.
- Inefficient financial controls that hampered decision-making.



Solution

WebSan Solutions Inc. delivered a comprehensive migration from Dynamics GP to Dynamics 365 Business Central, focusing on the following areas:

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| Cloud Migration | We migrated the entire ERP system to the cloud, utilizing Dynamics 365 Business Central. This provided enhanced accessibility through web clients and mobile devices, allowing the client to operate seamlessly across multiple locations. |
| Financial Controls and Reporting | Implemented Jet Reports Foundations Package with WebSan Core Financial Reports to provide real-time insights into their financial performance. |
| Accounts Payable and Receivable Automation | Integrated tools for payment processing, vendor management, and electronic cheque signing. This automation streamlined their financial operations and reduced manual effort. |
| Multi-Entity Management | Enabled the management of multiple companies under a single system with dimensions such as cost centers and projects, facilitating easier financial management across the enterprise. |
| Third-Party Integrations | Integrated critical third-party systems such as Fusion for store data, Chrome River for AP/Expense Automation, and BAI2 file integration for seamless bank reconciliation. |



Outcome

The migration to Dynamics 365 Business Central significantly improved the client's operational efficiency. Key achievements include:

Enhanced Performance

The new cloud-based system supported the management of over 65 companies without the previous performance issues.

Improved Accessibility

Employees now have easy access to the ERP system from any location, facilitating better collaboration and decision-making.

Stronger Financial Controls

The enhanced reporting and financial management capabilities allowed the client to make more informed decisions, driving growth and profitability.



Apps Used

Jet Reports Foundation Core Financial Reports

This app provided the client with powerful reporting capabilities, enabling them to generate comprehensive financial reports and gain real-time insights into their business performance.

WebSan's Electronic Banking for Dynamics 365

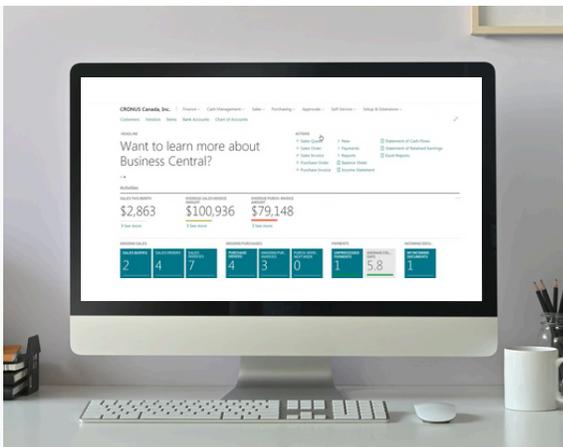
This app facilitated electronic bank reconciliation, streamlining the process of managing transactions and improving financial accuracy.

Multi-Entity Management

The Multi-Entity Management app allowed the client to efficiently manage multiple companies within a single system, simplifying intercompany transactions and financial consolidation.

Conclusion

By partnering with WebSan Solutions Inc., this leading pharmacy chain successfully transitioned to a modern, cloud-based ERP system that supports their ongoing growth and operational needs.



To learn more about
Dynamics 365 Business
Central visit
www.websan.com