



Installation Guide

Label Printing Service

Last Update: June 19, 2024

1. ABOUT

The WebSan Label Printing Service is a small Windows Service that runs as a Local or Domain user, which has access to printers installed on a host server/PC. This service will proxy ZPL label print requests from Business Central (BC) and the RFScan365 Barcode Devices (RF) to the local Zebra Printers, as well as send PDF files to a laser Printer (via Foxit) from RF units.

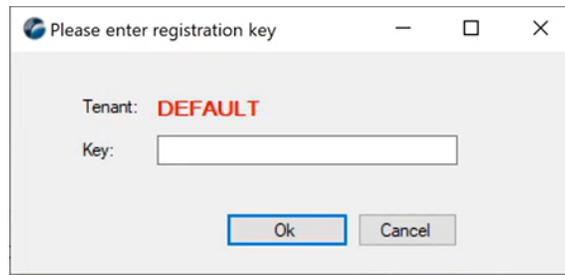
Either local or network print queues can be used, provided they are available to the user account running the service. The Install Shield includes a configuration utility that will “link” the local Windows Printer Name to an Alias that is registered in Business Central.

The following steps are for a standard single site, single company installation, using default windows paths/drives (C-Drive). Additional options are available, including multiple locations and/or multiple companies. ***Special installation files required for more advanced setups; if you require a special installation, don't use this file and contact WebSan support.***

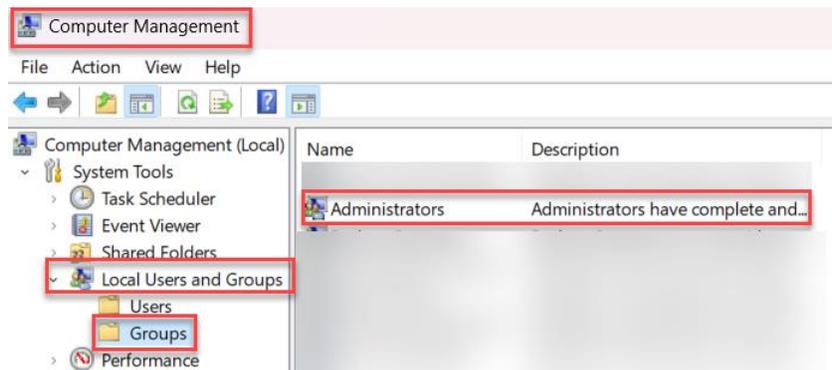
2. BASIC SETUP

The following steps must be completed before running the Install Shield (installation) file:

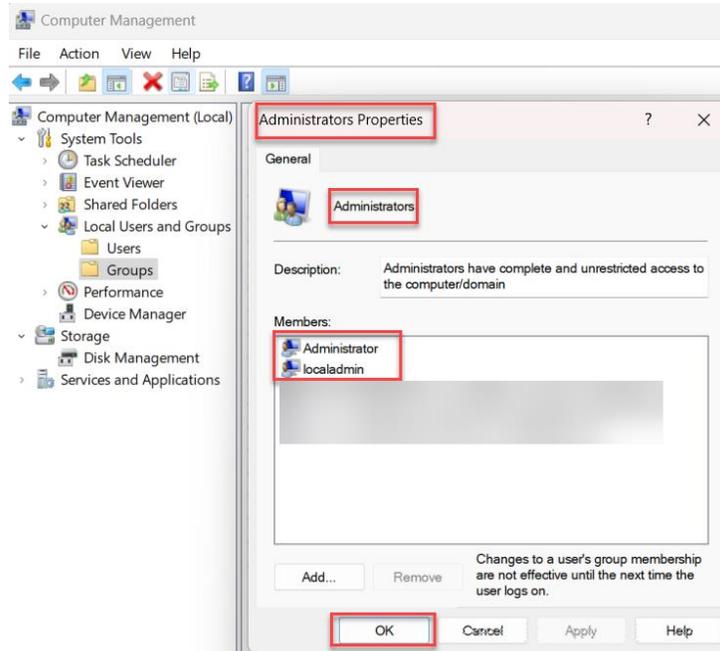
1. You will be prompted by the Install Shield to enter a Registration Key. Ensure you have a valid Registration Key before starting the installation process.



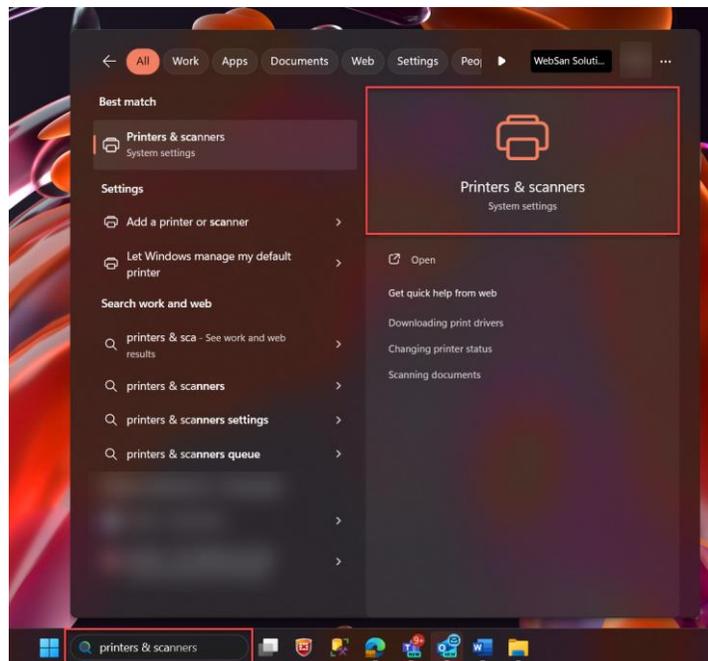
2. WebSan Label Printing 2.0 is a Windows Service that runs as (LogOn As) a user (Local or Domain). You need to determine what type of user (Local or Domain) you need to use before installing the Service.
 - a. Note: The WS Label Printing 2.0 Service needs to be installed in a Domain user account to be able to see and have access to the Windows Print Queue and communicate with ALL printers **if using shared Network printers**.
Otherwise, a Local user account can be used if using local printers.
3. **IMPORTANT:** Ensure the account (Domain or Local) that will be used to install the Service, has Administrator privileges. Failure to use an account with the right privileges will result in an unsuccessful installation. To confirm the privileges of a local account:
 - a. Go to Computer Management > Local Users and Groups > Groups.



- b. Double click on the Administrators Group. Check the members and confirm that the User is a Member of Administrators.



- 4. Log in to the account that will be used to install the service and ensure that the printer(s) that will be used are visible to the user account. This can be confirmed by going to Printers & scanners.



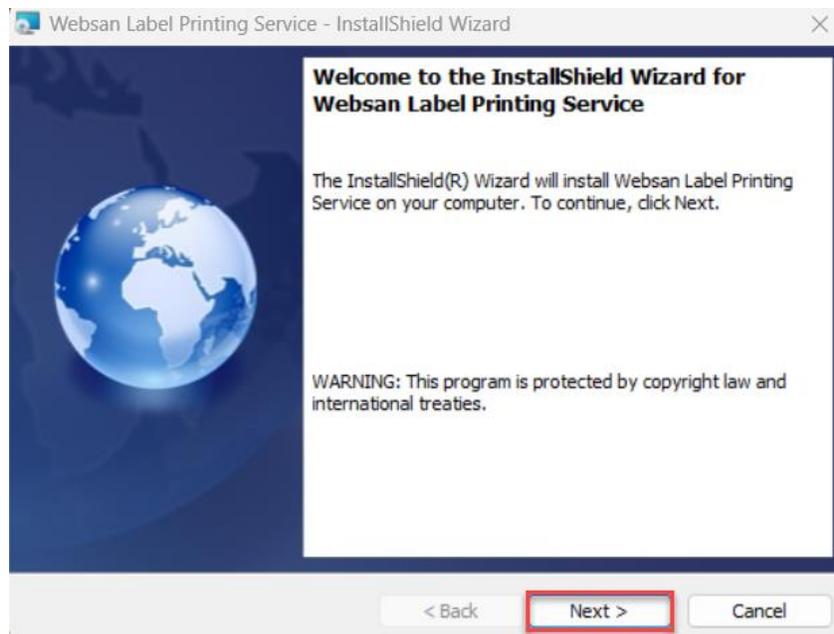
Confirming your printer is listed in the Printers & scanners list.



5. Open the WSLPv22_InstallShield folder and run the file setup.exe.

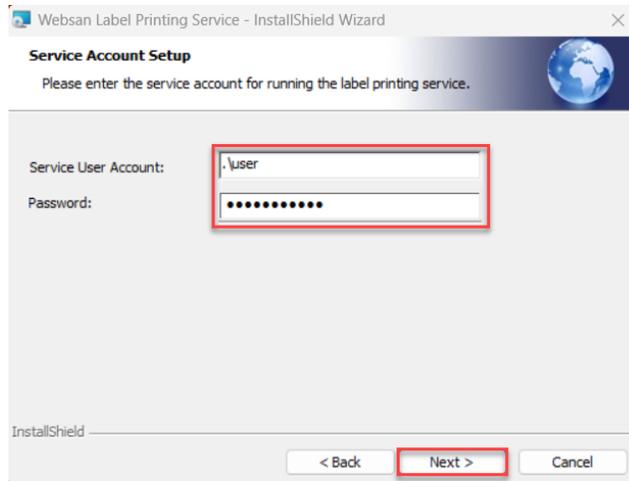
Name	Type	Compressed size	Password ...	Size
Data1.cab	Cabinet File	481 KB	No	482 KB
setup.exe	Application	2,921 KB	No	3,554 KB
Websan Label Printing Service.msi	Windows Installer Package	784 KB	No	1,880 KB

6. Click on Next.

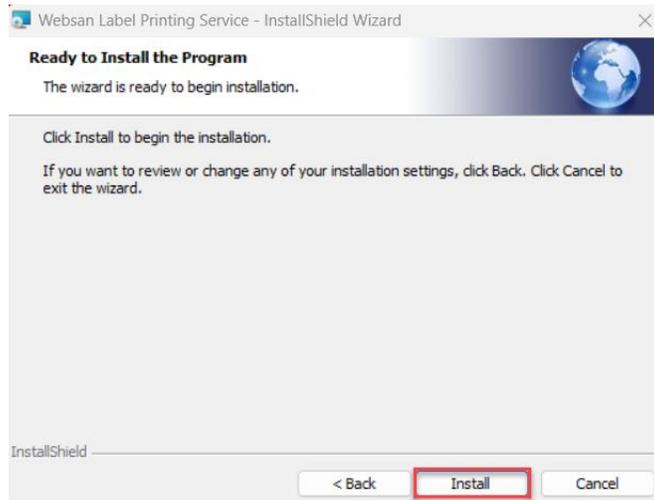


7. Enter the log in credentials to your Local or Domain account.

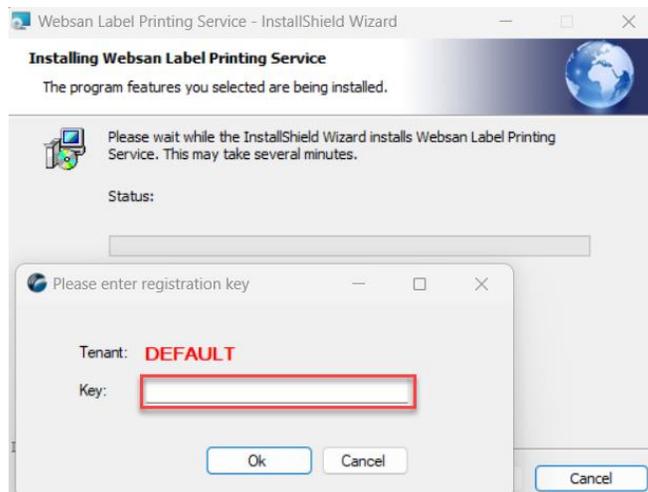
- a. Use the "domain\user" format for a network domain account.
- b. If using a local user account, use the ".\user" format.



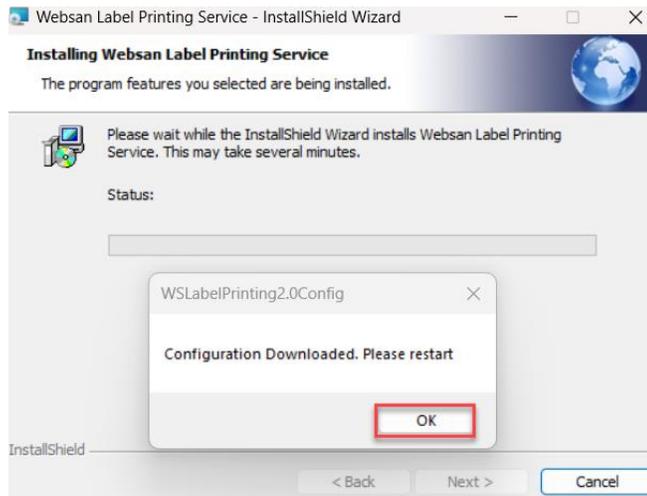
8. Click Install.



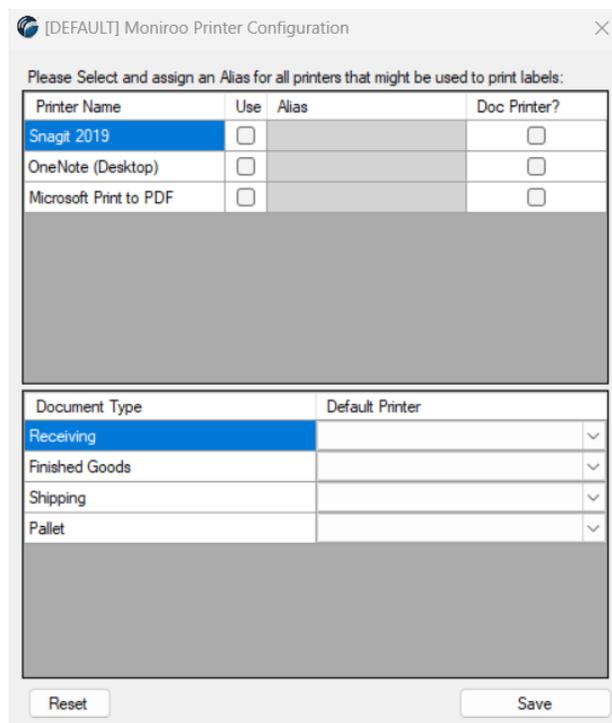
9. Enter the Registration Key. Then, click Ok.



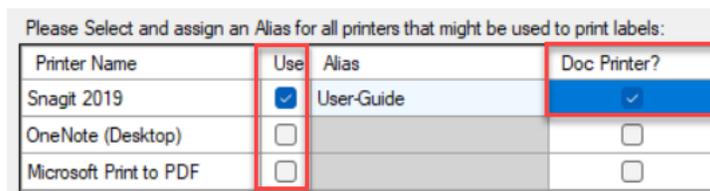
10. Click Ok to restart the Configuration Utility.



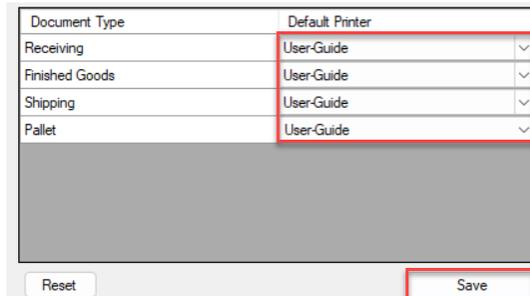
11. The program will restart and display the printer assignment screen.



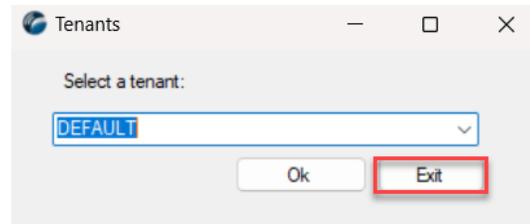
a. The top half of screen will list all available printers.



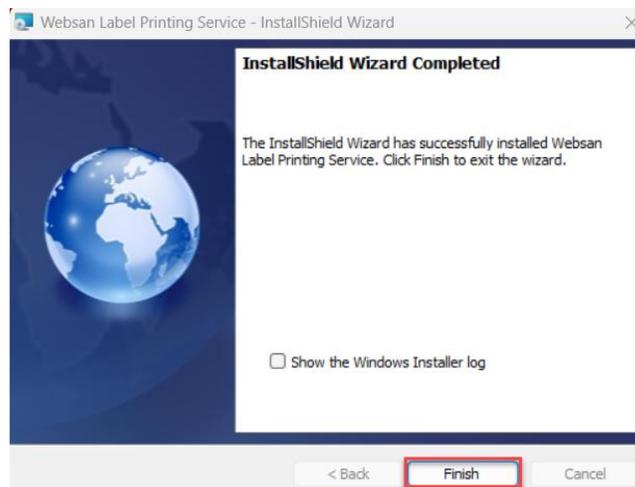
- i. Click the “Use” box to select the printers you want to use and create a short unique alias. Check the box for document printer for non-label printers (PDFs)
- ii. Avoid using spaces in alias names (i.e., use “DOCK-PRINTER” instead of “DOCK PRINTER”)
- b. The Bottom half of the screen shows jobs, you MUST set the default printer for each job, even if not applicable. Click Save to save your changes and exit.



- c. Click Exit to close the Configuration utility.



12. Click Finish.



13. To confirm that your printers were imported to BC, log in to your Business Central. Using the magnifying glass, search for Remote Printers.

14. The printer(s) imported will be shown in the list.

Remote Printer List ✓ Saved   

   |  Edit List  Delete   

printStationID ↑	printerName ↑	Printer Resolution	isDo...	isTest	siteID
→ DEFAULT	⋮ TEST06042		<input checked="" type="checkbox"/>	<input type="checkbox"/>	